

SRMINING2013

2nd International Conference on
Social Responsibility in Mining

Technical and
Social Program

November 5 • 8, 2013

Sheraton Hotel,
Santiago, Chile

Organized by

SMICSRM

Centre for Social
Responsibility in Mining

GECAMIN
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General Information



Information

Please approach the registration desk with any enquiries or comments.



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Hotel parking tickets for Srmining 2013 participants can be bought at the registration desk.



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(English and Spanish)

If you plan to use the simultaneous interpretation services, please have your Identification Card with you when requesting your headset. Headsets must be returned at the end of each day.



Internet

In addition to the computers at the foyer entrance, complimentary Wi-Fi is available in all areas of the conference.



Recommendations

For safety reasons, please keep your personal belongings with you at all times. Gecamin is not to be held responsible for any stolen property. Please wear your delegate badge at all times in order to facilitate your access to the technical and social activities. Please keep your lunch and dinner tickets with you as they will be requested at the entrance.

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Saturday, November 9

Technical Visit

07:00 Sewell Mining Town, El Teniente Division, Codelco Chile

Tuesday, November 5
Technical and Social Program

San Cristóbal
Ballroom B & C

16:00 Registration, Foyer

18:00 Authors and Session Chair Coordination Meeting

San Cristóbal Ballroom B & C

19:00 Inauguration Ceremony, San Cristóbal Ballroom B & C

Words of Welcome

Saleem Ali, Srmining 2013 Chair; Director, Centre for Social Responsibility in Mining, Sustainable Minerals Institute, The University of Queensland, Australia

Jacques Wiertz, Srmining 2013 Technical Coordinator, Universidad de Chile

Talk show: Sharing different visions on mining and community development

Joaquín Villarino, Executive President, Consejo Minero, Chile

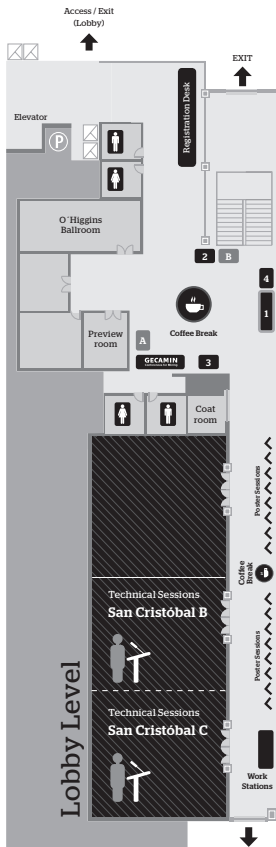
Marcelino Carvajal, Municipal Mayor, Ilustre Municipalidad de Mejillones, Chile

Rolando Humire, President, Sociedad Naturalista San Pedro de Atacama, Chile

20:00 Welcome Reception, Foyer



Hotel Floor Plan



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Wednesday, November 6 Plenary Session 1

San Cristóbal
Ballroom B & C

Community engagement

Chair: **Saleem Ali**, CSR, The University of Queensland, Australia

08:20 Day 2 program update

Jacques Wiertz, Sr Mining 2013 Technical Coordinator,
Universidad de Chile

08:30 Chronicles of a mine foretold

Sharon Flynn, Director, La Granja Social Project, Rio Tinto
Minera, Peru

09:15 Dialogue, participation and consultation in the new Chilean Environmental Impact Assessment regulation

Ignacio Toro, Independent Consultant, former Director of the
Environmental Assessment Service, Chile

10:00 Poster and Coffee Break, Foyer



Wednesday, November 6
Session 1

San Cristóbal
Ballroom B

Management systems

Chair: **Jenny Pope**, Integral Sustainability, Australia

10:50 Introducing social responsibility into a government geological survey organization

Jan Boon, Carleton University, Canada; **Carmita Aliaga**, Instituto Nacional de Investigación Geológica, Minero y Metalúrgico del Ecuador

11:10 The business case for applying social responsibility approach: Comparative cases in Turkey

Ercan Balci, University of Rize, Turkey

11:30 Integrating social management issues to mining's core business: The case of social procedures

Miguel Cervantes and **Ada Pango**, CCPM Grupo Consultor, Peru

11:50 Mining, communities, and the concept of sustainability: How lack of mutual understanding can foster frustration and distrust

Mirella Gavidia, Centre for Social Responsibility in Mining, The University of Queensland, Australia

12:10 Coordinating mining projects for a collective development impact

Daniel Franks, **Deanna Kemp**, **Cristian Parra** and **John Owen**, The University of Queensland, Australia

12:30 Lunch, El Bohio Park (pool area)



Wednesday, November 6
Session 2

San Cristóbal
Ballroom C

Community development I

Chair: **Robert McDonald**, Carlos III University, Peru

10:50 GNL Quintero and its commitment with the community: Shaping a new Quintero

Alfonso Salinas, GNL Quintero, Chile

11:10 Market driven approach for rural family development

Ignacio Ishizawa, **Pedro Camacho** and **Luis Enrique Uceda**, Río Tinto Minera Peru.

11:30 The Andacollo lodging network: A long and winding road to success

Fabiola Rojas and **Marcos Aracena**, Andacollo Lodging Network SPA, Chile

11:50 Compensation and commercial engagement: Business development and large-scale mining in Papua New Guinea

Nicholas Bainton, Centre for Social Responsibility in Mining, University of Queensland and Newcrest Mining Limited; **Martha Macintyre**, The University of Melbourne, Australia

12:10 Culture of Infancy - Salamanca: An early infancy program strengthen with local commitment

Manuel Farías and **Boris González**, Fundación Minera Los Pelambres, Chile

12:30 Lunch, El Bohio Park (pool area)



Wednesday, November 6
Session 3

San Cristóbal
Ballroom B

Corporate governance

Chair: **Daniel Franks**, SMI CSRM, The University of Queensland, Australia

14:00 Shared responsibility for sustainable communities
Svetla Petrova, CUSP Institute, Curtin University, Australia;
Jenny Pope, Integral Sustainability, Australia

14:20 Two islands, four states: Comparing resource governance regimes in the Southwest Pacific
Pierre-Yves Le Meur, Research Institute for Development, New Caledonia; **Chris Ballard**, Australian National University, Australia; **Glenn Banks**, Massey University, New Zealand; **Jean-Michel Sourisseau**, CIRAD-International Centre of Agricultural Research for Development, France

14:40 The path to earning a social licence to operate in mining
Airon Zhang and **Kieren Moffat**, Science into Society Group, CSIRO, Australia

15:00 Does holding community relations practitioners to account improve performance?
Catriona Peterson, Banarra, Australia

15:20 The importance of a company's relationships with the local community in Business Management
Robert McDonald, ESAN University, Peru and Carlos III University, Spain

15:40 Poster and Coffee Break, Foyer



Wednesday, November 6
Session 4

San Cristóbal
Ballroom C

Community development II

Chair: **Manuel Farias**, Fundación Minera Los Pelambres, Chile

14:00 Local apprentices recruitment program: Toward a social sustainability model
Cristian Puga and **Marcelo Glavic**, Minera Esperanza, Chile

14:20 Local suppliers development program in Andacollo
Claudio Bustos and **Patricia Lavín**, Compañía Minera Teck Carmen de Andacollo, Chile

14:40 Key success factors for concerted development plans at local level: The case of the district of La Encañada, Cajamarca, Peru
Jorge Chávez, CCPM Grupo Consultor, Peru

15:00 Copper: Closer to people's health
Gerencia de Planificación Comercial y Desarrollo de Nuevos Mercados y Gerencia Medio Ambiente y Comunidades, Codelco, Chile. Presented by **Victor Pérez**

15:20 Stakeholder-driven economic diversification in Northern Manitoba, Canada
Michelle Drylie, rePlan, Canada

15:40 Poster and Coffee Break, Foyer



Wednesday, November 6
Session 5

San Cristóbal
Ballroom B

Human rights, fair labour and gender

Chair: **Claire White**, ICMM, United Kingdom

16:20 Human rights: Conducting an effective human rights impact assessment
Alison Colwell, **Ouida Chichester**, **Joe Danni** and **Alejandra Martin**, BSR, USA; **Antonio Albuquerque**, **Pablo Fuentes**, **Joe Sellwood** and **Bernardo Serra**, BSR/Rever, Brazil.
Presented by **Nelson Núñez**

16:40 Gender modernity in mining: A case study from Bolivia
Michelle Hohn and **Ian Thomson**, On Common Ground Consultants Inc., Canada; **Patricia Dalence**, Minera San Cristóbal S.A., Bolivia

17:00 Human rights risks and the legal consequences of the guiding principles on business and human rights
Yousuf Aftab and **Rita Villanueva**, Enodo Rights, USA

17:20 The implementation of Convention 169's principles in Chile: Lessons to consider when facing uncertainty
Natalia Gorroño, Southern Gateway, Chile

17:40 Articulation, human rights, and public participation: New approaches to community relations
Francisca Casas-Cordero, **Kristina Samudio**, **Pablo Valenzuela** and **Ximena Abogabir**, Fundación Casa de la Paz, Chile

18:00 End of the day



Wednesday, November 6
Session 6

San Cristóbal
Ballroom C

Mining contribution to better water management

Chair: **Cristian Puga**, Minera Esperanza, Chile

16:20 Mining and agriculture: Engaging farmers in a water efficiency plan
Manuel Farías, **Rubén Godoy** and **Carlos Núñez**, Fundación Minera Los Pelambres, Chile

16:40 Water, mining and communities: Finding shared solutions with project-affected stakeholders
Rebecca Darling and **Veronica Nyhan Jones**, IFC, USA; **Jelena Lukic**, World Bank, USA; **Laura Read**, Tufts University, Peru

17:00 Mining and agriculture: Integrated water management to achieve social consensus
Edgard Salazar and **Omar Aguilar**, Río Tinto Minera Peru.
Presented by **Sharon Flynn**

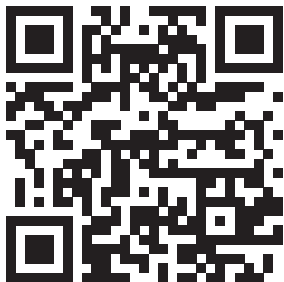
17:20 Participatory budget model and its contribution to community development: Teck-CDA water efficiency program
Fernando Lee and **Mauricio Gómez**, Compañía Minera Teck Carmen de Andacollo, Chile; **Pedro Hernández**, Consultora PHP, Chile

17:40 Community-based water monitoring as a mechanism to help companies manage human rights related risks
Melissa Whellams and **Christina Sabater**, Avanzar LLC, USA and Canada; **Jared Hardner** and **Shaye Hardner**, Hardner & Gullison Associates LLC, USA and Canada

18:00 End of the day

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Thursday, November 7
Plenary Session 2

San Cristóbal
Ballroom B & C

Conflict prevention and management

Chair: **Sharon Flynn**, Rio Tinto Minera, Perú

08:20 Day 3 program update

Jacques Wiertz, Srmining 2013 Technical Coordinator,
Universidad de Chile

08:30 Tools and approaches to preventing conflict between communities and companies

Claire White, Manager, Social and Economic Development,
International Council on Mining & Metals, United Kingdom

09:15 Title to be confirmed

Vladimiro Huaroc, Director of the National Office for Dialogue
and Sustainability (ONDS), Peru

10:00 Poster and Coffee Break, Foyer



Thursday, November 7 Session 7

San Cristóbal
Ballroom B

Conflict and grievance handling

Chair: **Ursula Weber**, Anglo American, Chile

10:50 **Conflict and grievance handling**
Conflict and grievance handling and local participation in the development of the Sepon mine

Warren Mayes, MMG Sepon Gold and Copper Operations, Laos; Nigel Chang, School of Arts and Social Sciences, James Cook University, Australia

11:10 **Listening to the community: Perceptions studies regarding mining activities**

Miguel Cervantes, CCPM Grupo Consultor, Peru

11:30 **Relations between business and local government: Tensions and opportunities**

Ignacio Irarrázaval, **Juan P. Schaeffer** and **Macarena Álvarez**, Centre for Public Policy, Pontifical Catholic University of Chile

11:50 **Stakeholders' engagement process: The contract between Barrick and the Dominican Republic Government**

Circe Niezen, Polytechnic University of Puerto Rico

12:10 **Lunch**, El Bohio Park (pool area)



Thursday, November 7 Session 8

San Cristóbal
Ballroom C

Community and stakeholder engagement

Chair: **Petri Salopera**, Golcorp Inc., Chile

10:50 **The dialogue table process: The example of Quellaveco**
Eduardo Serpa, **Francisco Raunelli**, **Sandra Castro** and **Zoila Paredes**, Anglo American, Peru; **Allison Coppel** Anglo American, Chile

11:10 **Citizens' Advisory Councils: A prerequisite for socially responsible mining**

Richard Steiner, Oasis Earth, USA

11:30 **Building trust through effective early stakeholder engagement**

Helena Seaward, SRK Consulting Ltd, United Kingdom

11:50 **Early citizen participation in mining projects and participation rights**

Juan P. Gándara, **Francisca Casas-Cordero**, **Kristina Samudio**, **Pablo Valenzuela** and **Bernarda Jorquera**, Fundación Casa de la Paz, Chile

12:10 **Lunch**, El Bohio Park (pool area)



Thursday, November 7
Session 9

San Cristóbal
Ballroom B

Measuring, monitoring and reporting social performance

Chair: **Christine Freiburghaus**, Universidad de Chile

14:00 From intuition to evidence: Methodology for assessing impact on communities

Francisco Olivos, Corporation for Productive Development of Antofagasta Region, Chile

14:20 Measuring social performance in La Granja Project - Peru

Dirk Arts, Rio Tinto Minera Peru

14:40 Tailoring corporate reporting to promote and enhance sustainable social development outcomes

Kate Bennett, Sustainable Development Practitioner, Australia; **Victoria Thom**, World Vision, Australia

15:00 Incorporating HSE and social indicators in mining project evaluation

Reinaldo Peñailillo, Golder Associates S.A., Chile; **Dickson Tanzil**, Golder Associates Inc., USA

15:40 Poster and Coffee Break, Foyer



Thursday, November 7
Session 10

San Cristóbal
Ballroom C

SR along the whole mine cycle

Chair: **Lucio Condori**, Senior Community Relations Specialist, Environment, Chile

14:00 A systems approach to stakeholder management

Robert Boutilier, Simon Fraser University, Canada; **Witold Henisz**, University of Pennsylvania; USA; **Bennet Zelner**, University of Maryland, USA

14:20 Mine closure planning and social responsibility in Western Australia: Recent policy innovations

Angus Morrison-Saunders, Murdoch University, Australia and North West University, South Africa; **Jenny Pope**, Integral Sustainability, Australia and North West University, South Africa and Curtin University Sustainability Policy Institute, Australia

14:40 A participatory approach to develop mine closure guidance in Brazil

Luis Sánchez, Universidade de Sao Paulo, Brasil

15:00 Constructive mining: Innovation from central and eastern Europe

John Aston, Astoneco management, Romania

15:40 Poster and Coffee Break, Foyer



Thursday, November 7

San Cristóbal
Ballroom B & C

Discussion Panel A

The way towards socially responsible economic development for aboriginal communities

Chair: **Allison Coppel**, Anglo American, Chile

16:00 **Don Maynard**, Head Atlantic, Public Works Environmental Evaluation Office, Canada

Tanya Collier MacDonald, Owner, Pure Project Relations and Consulting, Canada

Owen Fitzgerald, Executive Director, Nova Scotia Mi'kmaq Economic Benefits Office Inc., Canada

18:00 **Cocktail and Conference Dinner**, El Bohio Park (pool area)



Friday, November 8
Plenary Session 3

San Cristóbal
Ballroom B & C

SR along the whole mine cycle

Chair: **Jacques Wiertz**, Universidad de Chile

08:20 **Day 4 program update**

Jacques Wiertz, Srmining 2013 Technical Coordinator, Universidad de Chile

08:30 **Mining as a Development Tool: A Social Imperative**

Saleem Ali, Director, CSRM SMI, The University of Queensland, Australia

09:15 **Promoting best practices in mining: The relationship between communities and mining companies**

Francisco Orrego, Mining Sub-secretary, Ministerio de Minería, Chile

10:00 **Poster and Coffee Break**, Foyer



Friday, November 8
Session 11

San Cristóbal
Ballroom B

Mining as a development tool

Session Chair: **Michelle Drylie**, rePlan Incorporated, Canada

10:50 Mining development and opportunities for poverty reduction and human development in Latin America
Cristian Parra and **Fitsum Weldegiorgis**, Centre for Social Responsibility in Mining, University of Queensland, Australia

11:10 Disentangling the natural resources curse: National and regional socioeconomic impacts of resource windfalls
David Fleming and **Thomas Meashama**, CSIRO Minerals Down Under, Australia

11:30 From collection to action: Why is mining wealth not being translated into development in Peru?
Ricardo Labó, Rio Tinto, Peru; **María Zegarra**, Universidad del Pacífico, Peru

11:50 Assessing regional economic impacts across a mining boom country: Australia, 2001-2011
David Fleming, CSIRO Ecosystem Sciences and CSIRO Minerals Down Under Flagship, Australia

12:10 Education for social responsibility in mining
Mike Katz, Mineral Development Consultant, Australia

12:30 Lunch, El Bohio Park (pool area)



Friday, November 8
Session 12

San Cristóbal
Ballroom B & C

Community empowerment

Session Chair: **Robert Boutillier**, Simon Fraser University, Canada

14:00 An innovative and sustainable example of enterprise development in Chile
Ursula Weber, Tomás Grau and Allison Coppel, Anglo American, Chile

14:20 New approaches to community relations through a transformative teaching program for community empowerment
Christine Freiburghaus, **Gabriela Valenzuela**, **Christian Belmar**, **Miguel Castro** and **Camila Fara**, Universidad de Chile; **Sergio Molina**, **Nelson Núñez**, **Patricio Cartagena** and **Álvaro Espinoza**, Division Chuquicamata, Codelco, Chile

14:40 Ngābe experience: Securing free, prior and informed consent
Edwin Urresta and **Mauricio Díaz**, rePlan, Canada

15:00 Supporting small businesses and networking: A sustainable contribution to territorial development
Manuel Farías, **Eugenio Bruce** and **Juan Antonio Seleme**, Fundación Minera Los Pelambres, Chile

15:20 Poster Session and Coffee Break. Foyer



Friday, November 8

San Cristóbal
Ballroom B & C

Discussion Panel B

Mining and community: The media role and responsibility

Chair: **Rodolfo Baier**, Journalist specializing in mining, Chile

15:40 **Bernardita Fernández**, Corporate Affairs Manager, Cía. Minera Doña Inés de Collahuasi, Chile

Joaquín Ruiz, Editor, Revista Nueva Minería y Energía, Chile

Lucio Condori, Senior Community Relations Specialist - Environment, Chile

17:00 Closing Ceremony



Poster Sessions, Foyer

(1) **Strategic social investment: A participatory tool for prioritising projects that align corporate and community goals for sustainable development**

Alison Colwell, **Ouida Chichester**, **Joe Danni** and **Alejandra Martín**, BSR, USA; **Antonio Albuquerque**, **Pablo Fuentes**, **Joe Sellwood** and **Bernardo Serra**, BSR/Rever, Brazil

(2) **Building Trust and subjective power at dependent communities-the case study of Pozo Almonte, Chile**

Francisco Olivos, Corporación para el desarrollo productivo, Chile

(3) **Cultural heritage management and local participation in the development of the Sepon mine**

Warren Mayes, MMG Sepon Gold and Copper Operations, Laos; **Nigel Chang**, School of Arts and Social Sciences, James Cook University, Australia

(4) **Liceo Bicentenario Minero Su Santidad Juan Pablo II: Excellence in vocational education and training**

Jaime Arenas, Collahuasi Educational Foundation, Chile

(5) **Managing population influx through a transitional regional sustainable development strategy**

Peter Austin and **Amelia Bruce**, Environmental Resources Management, South Africa

(6) **A model for promoting social performance of junior mining companies in developing country contexts**

Kate Bennett, Independent Sustainable Development Practitioner, Australia; **Trish O'Reilly**, Australia-Africa Mining Industry Group, Australia

(7) **Leverage to health services under medical campaigns**

Ignacio Ishizawa, **Pedro Camacho** and **Luis Enrique Uceda**, Rio Tinto Minera Perú

(8) **Andacollo Connected, the first community Intranet in Chile and its impacts on one community's quality of life**

Fernando Lee and **Cecil Noton**, Compañía Minera Teck Carmen de Andacollo, Chile

(9) **Multidimensional strategies for local development: Going beyond the social license to operate**

Manuel Fariás, Fundación Minera Los Pelambres, Chile

(10) **Honey as an inclusive business: Capacity building that helped to build trust**

Manuel Fariás, **Rubén Godoy**, **Carlos Núñez** and **Rolando Rubio**, Fundación Minera Los Pelambres, Chile

(11) **The dialogue table process: The example of Quellaveco**

Eduardo Serpa, **Francisco Raunelli**, **Sandra Castro** and **Zoila Paredes**, Anglo American, Peru; **Allison Coppel**, Anglo American, Chile

(12) **The path to earning a social licence to operate in mining**

Ai rong Zhang and **Kieren Moffat**, Science into Society Group, CSIRO, Australia

(13) **An innovative and sustainable example of enterprise development in Chile**

Ursula Weber, **Tomás Grau** and **Allison Coppel**, Anglo American, Chile

(14) **New approaches to community relations through a transformative teaching program for community empowerment**

Christine Freilburghaus, **Gabriela Valenzuela**, **Christian Belmar**, **Miguel Castro** and **Camila Fara**, Universidad de Chile; **Sergio Molina**, **Nelson Núñez**, **Patricio Cartagena** and **Álvaro Espinoza**, División Chuquicamata, Codelco, Chile

(15) **GNL Quintero and its commitment with the community: Shaping a new Quintero**

Alfonso Salinas, GNL Quintero, Chile

(16) **Community development and social license: a comparative analysis within the Chilean mining industry**

Carla Martínez, School of Social Science, University of Queensland, Australia

(17) **Participation Principle in mining ventures: realities, ambiguities and possibilities**

Samuel Mendes, Escola Superior Dom Helder Câmara, Brazil

(18) **Global and local practices of social impact assessment in mining industry**

Seela Sinisalo, University of Eastern Finland

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